



BETTER HEALTH THROUGH HOUSING

# 2018 ANNUAL REPORT

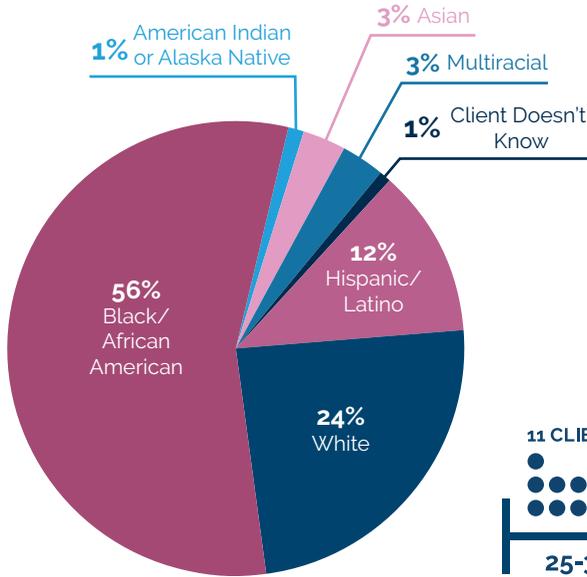


## **BETTER HEALTH THROUGH HOUSING**

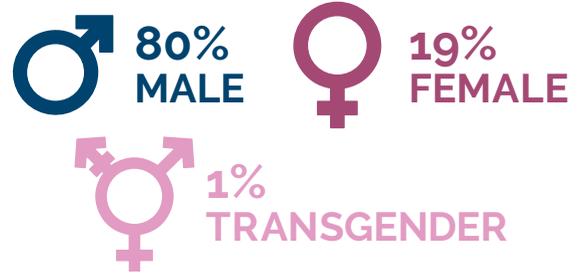
links the health care and supportive housing worlds to work together to end homelessness and improve health outcomes for participants.

# CLIENT DEMOGRAPHICS

## RACE/ETHNICITY



## GENDER



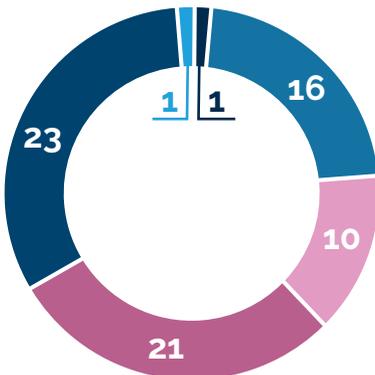
## CLIENT AGE RANGE



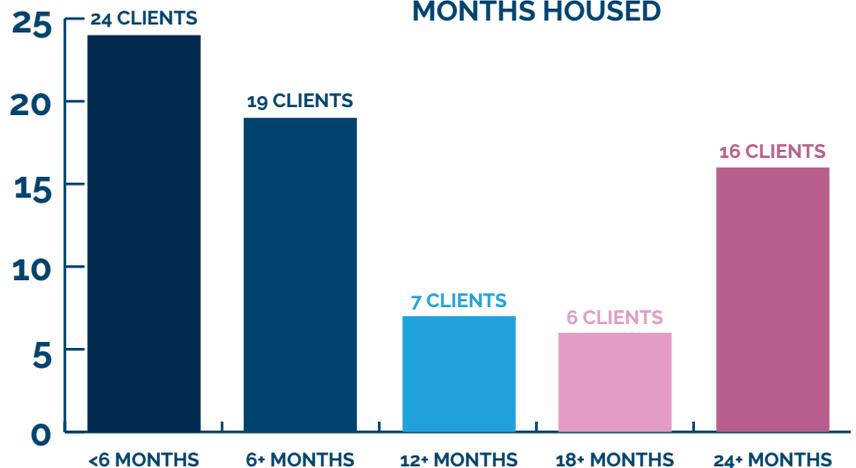
# HOUSING STABILITY



## CLIENTS IN SUPPORTIVE HOUSING BY PROGRAM



## CLIENTS BY MONTHS HOUSED



# MOST FREQUENT CHRONIC HEALTH CONDITIONS



## DONALD'S STORY

Donald struggled to find regular, full-time work for years, which also made it difficult for him to find a steady place to live. His time served in jail only made things harder and Donald relied on his siblings for support. However, the instability eventually led him to seek solace at a men's shelter in Chicago's Uptown neighborhood, but after still not being able to find work Donald resorted to joining the newly developed tent city underneath a lake shore drive viaduct. Nearby social service agency representatives frequently stopped by to talk with tent city residents to assess their needs and offer a variety of services. This eventually connected Donald to his current case manager at H.O.W., one of the BHH partner agencies, and his new apartment in January 2017. After years of neglecting his health in order to focus on surviving to the next day, Donald, now, works with his case manager to meet his health and wellness goals.

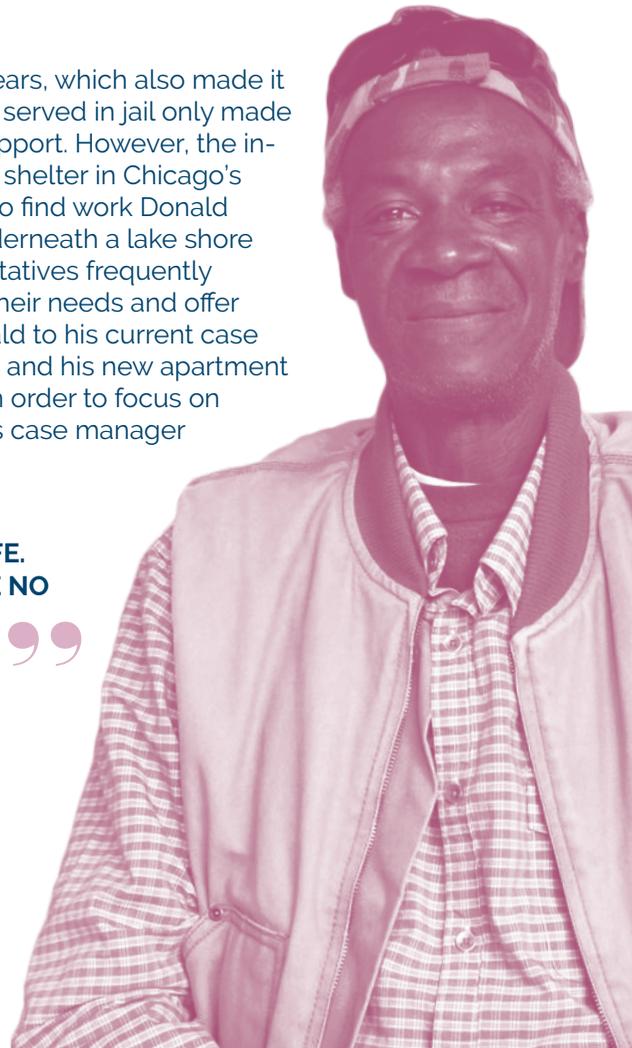
“ IT'S HELPED WITH MY NERVES, MY BLOOD PRESSURE ... I'M MORE RELAXED, MORE SAFE. I GET A GOOD NIGHT'S SLEEP. I DON'T HAVE NO PROBLEMS LIKE I USED TO HAVE... I DON'T WORRY NO MORE. ”

91

Provided housing interventions for 91 people total throughout Chicago

28

Brought together 28 supportive housing agencies

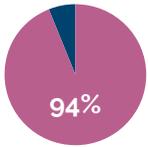


# CLIENT EVALUATION

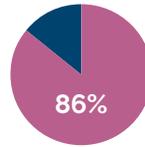
# 35

CLIENTS COMPLETED EVALUATION SURVEYS THROUGH OUT THE COURSE OF THEIR FIRST 12 MONTHS. HERE ARE WHAT A FEW OF THEM SAID ABOUT WHAT THEY LIKE MOST ABOUT BHH.

- “ BHH HAS HELPED ME GET BACK ON MY FEET.
- “ I LIKE THAT IT'S NOT ALL TALK. IT'S REALLY HAPPENING.
- “ IT'S REALLY EFFECTIVE. MY CASE MANAGER DOES WHAT HE SAYS HE WILL.



94% reported being satisfied with the assistance they have received so far.



86% reported the program having a positive impact on their health.

In the future, this information will be supplemented with hospital records to better understand the experiences of long-term BHH clients, but for now it provides a look into what BHH clients are experiencing and how they feel the program is impacting their lives.

## PARTICIPATING ORGANIZATIONS

### HOSPITALS & MANAGED CARE ORGANIZATIONS

AETNA  
NORTHWESTERN  
MEMORIAL HOSPITAL

RUSH UNIVERSITY  
MEDICAL CENTER

SWEDISH  
COVENANT HOSPITAL  
UI HEALTH

### HOUSING PROVIDER NETWORK

AIDS FOUNDATION  
OF CHICAGO  
AMITA HEALTH  
THE BOULEVARD  
CENTER FOR HOUSING  
AND HEALTH  
THE CATHOLIC CHARITIES  
CHICAGO HOUSE  
CHICAGO LOW-INCOME  
HOUSING TRUST FUND  
CHILDREN'S  
PLACE ASSOCIATION  
CHRISTIAN COMMUNITY  
HEALTH CENTER

CSH  
DEBORAH'S PLACE  
FACING FORWARD TO  
END HOMELESSNESS  
HEARTLAND  
ALLIANCE HEALTH  
HEARTLAND ALLIANCE  
HUMAN CARE  
HOUSING FORWARD  
H.O.W  
IMPACT  
INNER VOICE  
INSPIRATION CORPORATION

LA CASA NORTE  
MEDICAL COLLEGE  
OF WISCONSIN  
MERCY HOUSING  
NORTH SIDE HOUSING  
AND SUPPORTIVE SERVICES  
PRIMO CENTER FOR  
WOMEN AND CHILDREN  
RENAISSANCE  
SOCIAL SERVICES  
SARAH'S CIRCLE  
THRESHOLDS  
UNITY PARENTING  
AND COUNSELING, INC.