A PLACE TO CALL HOME

2019 ANNUAL REPORT
The Center for Housing and Health’s (CHH) new vision animates our work; we know a home is the foundation for wellbeing. In 2019, the launch of the Flexible Housing Pool (FHP) was a major step moving us closer to our vision. 71 people now have a safe home and better access to health care after only 9 months of operating the FHP in Cook County. CHH and the FHP continue work across sectors to address the systems that create the conditions for homelessness. Whether you are a housing resident, community advocate, generous funder or partner organization, thank you for working alongside us this past exciting year.

CHH honors every person’s right to a home and health care, by bridging the housing and health care systems, to improve the lives of Chicagoans experiencing homelessness.

"Every person has a place to call home that helps them reach their full potential."
Before getting involved with CHH’s Flexible Housing Pool, Keisha Wallace knew the reality of experiencing homelessness all too well. A lover of music, the arts and spending time with her family, Keisha spent a large chunk of her life experiencing homelessness. On top of that, she was adamant that nobody knew what she was going through. “I was homeless, but no one knew…I think I was embarrassed more than anything,” said Keisha. “I stayed on trains…sometimes I would spend the night at a friend’s house. They didn’t know that I was staying with them because I didn’t have nowhere else.”

Keisha still lived a full life despite her housing instability, including having a daughter, working and becoming a certified massage therapist. While Keisha was working as a tour guide for a double-decker bus company in 2013, she had a life-altering accident on the job: “I was driven into a tree while I was giving a tour . . . I was smacked from behind and ended up having to get taken from the bus by an ambulance.” The accident significantly worsened the sporadic seizures she had been diagnosed with years before. This resulted in her losing her job, eventually pushing her into chronic homelessness. However, Keisha finally caught a break when she received a call from Emily, a Flexible Housing Pool (FHP) outreach worker from Renaissance Social Services. “She was like, ‘I am calling because I was wondering if you’d be interested in housing?’ I’m thinking, ‘Uh... okay, yeah!’”

The Flexible Housing Pool is a public/private collaboration focused on making communities healthier by creating more permanent supportive housing. As the program’s administrator, CHH coordinates with health care systems and community-based housing organizations throughout Chicagoland to provide housing, health care and supportive services to Flexible Housing Pool participants.

Emily and Keisha met soon after to enroll Keisha in the program. She found her current apartment in July and was officially moved in by mid-August 2019. “It was a little strange the first couple of nights… a little lonely,” said Keisha on first moving in. “But like people say, ‘It’s nothing like having your own’ … it ain’t nothing like having your own place at all.”

Keisha regularly meets with her case manager to make sure she is connected to the services she needs to stay healthy and achieve her personal goals. Keisha is still adjusting to her new lifestyle, but is now focused on making her apartment a true home, rather than just a place where she sleeps at night.
OUR WORK

PERMANENT SUPPORTIVE HOUSING

263 HOUSEHOLDS
45 FAMILIES AND 77 CHILDREN

We offered a permanent home and intensive, wraparound case management services to 263 households, including 45 families and 77 children.

174 PARTICIPANTS

174 participants in our permanent supportive housing program increased or maintained stable income.

95% OF PARTICIPANTS STABLY HOUSED

95% of participants were stably housed for 12 months or longer in 2019.

DIRECT CLIENT SERVICES

23 CASE MANAGERS
10 PARTNER AGENCIES

We worked with 23 case managers from 10 partner agencies to provide direct services to participants throughout the Chicagoland area.

80 HOUSEHOLDS RECEIVED FURNITURE

We delivered furniture sets and essential move-in items to 80 families and individuals after they moved into their apartments.

30 PARTICIPANTS

We worked with 30 participants to help them apply for disability benefits in order to obtain a steady income.
We coordinated the work of over 150 Skilled Assessors from more than 60 agencies throughout Chicago to ensure that all people experiencing homelessness are assessed for housing resources in the Coordinated Entry System.

COOK COUNTY H2 STRATEGIC PLAN

We completed the original 3-year regional H2 Strategic Plan with leaders in health care, housing, community, government and philanthropy. The momentum and relationships built during the first plan led to development of a new plan spanning until 2022. The updated H2 Strategic Plan will focus on cross-systems information and stimulating funding for work at the intersection of housing and health care.

850 SUPPORTIVE HOUSING RESIDENTS

In 2019, we concluded the Supportive Housing: Optimizing Placements research study of over 850 supportive housing residents in partnership with the Medical College of Wisconsin and the AIDS Foundation of Chicago. Key findings across service models and housing types included high satisfaction, minimal difference in behavioral health outcomes, similar HIV medication adherence, and stability in physical health quality of life.

CHH served as the administrator for the innovative new Flexible Housing Pool. The City of Chicago and Cook County governments are partnering with health care, justice and other systems to locate and house people experiencing homelessness. 71 patients who were previously homeless from Cook County Health, University of Illinois Health and Advocate Aurora Health now have homes after the first year of operation. The integrated housing, health and social services design will continue to promote cross-sector contributions with partners already committing $13.4 million to fund the pool.

150 SKILLED ASSESSORS
60 AGENCIES

3 HEALTH CARE SYSTEMS
2 GOVERNMENTS
$13.4 MILLION
71 PEOPLE
In order to expand the scope and availability of behavioral health services to our residents, CHH anticipates becoming certified to bill Medicaid this coming year. This significant undertaking will increase our programming and the menu of services we can offer to the community.

The launch of the Flexible Housing Pool was one of CHH’s highlights for 2019; however, 2020 will see even greater growth. The City of Chicago contributed an additional $5 million to FHP to allow us to serve at least 200 youth ages 18-24 who are experiencing homelessness. The FHP youth expansion will test a new non-time-limited housing model and will build on existing relationships to continue strengthening multi-sector partnerships.

**FINANCIALS**

**REVENUE**

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<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td><strong>TOTAL REVENUE</strong></td>
<td><strong>$5,731,232</strong></td>
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<tr>
<td>Private Sources</td>
<td><strong>$655,068</strong></td>
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<tr>
<td>Foundations/Corporations</td>
<td>$229,500</td>
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<td>Fee for Service/Other</td>
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<td><strong>Public Sources</strong></td>
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<td>Chicago Department of Family &amp; Support Services</td>
<td>$840,265</td>
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<td>IL Dept of Public Health (Federal $ AFC pass-through)</td>
<td>$64,820</td>
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<tr>
<td>IL Dept of Human Services (Federal $)</td>
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<td>IL Dept of Human Services (State $)</td>
<td>$218,336</td>
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<tr>
<td>U.S. Dept of Housing &amp; Urban Development</td>
<td>$2,331,955</td>
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<tr>
<td>U.S. Dept of Housing &amp; Urban Development (pass-through)</td>
<td>$1,160,837</td>
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<td>National Institutes of Health (MCW pass-through)</td>
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<td>Flexible Housing Pool (various public entities involved)</td>
<td>$206,910</td>
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**EXPENSES**

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<td><strong>TOTAL EXPENSES</strong></td>
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<td>Program Services</td>
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<td>General &amp; Administrative</td>
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<td>Direct Client Support</td>
<td>$2,934,670</td>
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<td>Subcontractor Costs</td>
<td>$1,089,638</td>
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**CHANGE IN NET ASSETS**

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<th>Category</th>
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<tr>
<td><strong>TOTAL CHANGE IN NET ASSETS</strong></td>
<td><strong>$140,014</strong></td>
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<tr>
<td>Cash Flow for Subcontracting Agencies</td>
<td>$140,014</td>
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**WHAT’S NEW**

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FUNDERS

ADVOCATE AURORA HEALTH
ALL CHICAGO
ANONYMOUS
THE CHICAGO COMMUNITY TRUST
CHICAGO DEPARTMENT OF FAMILY & SUPPORT SERVICES
CHICAGO DEPARTMENT OF HOUSING
CHICAGO HOUSING AUTHORITY
COOK COUNTY HEALTH COUNTY CARE
THE CROWN FAMILY
CSH
ILLINOIS DEPARTMENT OF HUMAN SERVICES

MEDICAL COLLEGE OF WISCONSIN
MICHAEL REESE
NORTHERN MEDICINE
OTHO S.A. SPRAGUE MEMORIAL INSTITUTE
POLK BROS. FOUNDATION
RUSH UNIVERSITY MEDICAL CENTER
SWEDISH COVENANT HOSPITAL
U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
UNIVERSITY OF ILLINOIS HOSPITAL & HEALTH SCIENCES SYSTEM
VNA FOUNDATION

PARTNERS

AIDS FOUNDATION OF CHICAGO
ALEXIAN BROTHERS HOUSING AND HEALTH ALLIANCE
THE BOULEVARD
CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO
CHICAGO HOUSE AND SOCIAL SERVICE AGENCY
CHICAGO LOW-INCOME HOUSING TRUST FUND
CHILDREN’S PLACE ASSOCIATION
CHRISTIAN COMMUNITY HEALTH CENTER
DEBORAH’S PLACE
FACING FORWARD TO END HOMELESSNESS
HEARTLAND ALLIANCE HEALTH
HEARTLAND HUMAN CARE SERVICES

HOUSING FORWARD
HOUSING OPPORTUNITIES FOR WOMEN
IMPACT BEHAVIORAL HEALTH PARTNERS
INNER VOICE
INSPIRATION CORPORATION
LA CASA NORTE
MERCY HOUSING
NORTH SIDE HOUSING AND SUPPORTIVE SERVICES
PRIMO CENTER FOR WOMEN AND CHILDREN
RENAISSANCE SOCIAL SERVICES
SARAH’S CIRCLE
THRESHOLDS
UNITY PARENTING & COUNSELING, INC.

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