

SHELTERED IN PLACE, SUSTAINED IN HEALTH

2020 ANNUAL REPORT



“It cannot be said loud
enough or often enough:
Black Lives Matter.”

INTRODUCTION

As the new coronavirus (COVID-19) prompted a need for social distancing and sheltering in place, the importance of having a home to support one's health was underscored in a new way in 2020. The Center for Housing and Health (CHH) continued its work of helping Chicagoans find permanent housing solutions and the other wraparound services that help them thrive. 527 people, including 87 children in families, now have a safe home they can rely on as the pandemic continues. Homelessness disproportionately impacts Black Chicagoans, and as a racial reckoning befell our nation, CHH continued to amplify the importance of racial equity as it eliminated systemic barriers to housing. Whether you are a housing resident, community advocate, generous funder or partner organization, thank you for working alongside us this past challenging year.

Peter Toepfer

Center for Housing and Health,
Executive Director

Kuliva Wilburn

Center for Housing and
Health, Board Chair



MISSION

CHH honors every person's right to a home and health care, by bridging the housing and health care systems, to improve the lives of Chicagoans experiencing homelessness.

VISION

Every person has a place to call home that helps them reach their full potential.



“I love that my son is able to have his own room. I love that he can run around and be free.”

Flexible Housing Pool helps young families experiencing homelessness find permanent housing

Shortly after having her son in 2019, Robin Petites found herself without stable housing. Her son stayed with his grandparents, while she couch surfed at friends' apartments or slept in her car.

Robin's household was just one of many families with children experiencing homelessness in Chicago. In 2018, the last year for which U.S. Census data is available, 30,681 families with children experienced housing insecurity, with most staying temporarily with friends or family.

Often to break up this routine, Robin relied on restaurants and other establishments she could go in and enjoy a meal. During winters especially, those businesses ensured she did not have to stay outside in the cold. But when the new coronavirus (COVID-19) prompted restrictions in 2020, many of the places Robin relied on for respite closed. On top of that, if she was going to sleep in her car, she had to find new places to safely do so, since previously populated parking lots were emptier. In short, an already challenging situation got harder.

In December, Robin received a call from the Center for Housing and Health, a supporting organization of AIDS Foundation Chicago (AFC), letting her know about the Flexible Housing Pool (FHP). Developed in collaboration with community partners, the program helps residents experiencing homelessness find reliable, stable housing of their choosing through partnerships with landlords across the city. Once housed, the program helps participants pay their rent each month, furnish their apartments and find other supportive services they need, including employment.

Thanks to an additional \$5 million investment from the City of Chicago, the FHP was able to expand to focus on helping young adults with minor children find permanent housing. The goal is to serve 200 youth households, as part of the City of Chicago's increased investment in homelessness prevention to reduce youth housing instability by 25%. So far, the FHP has housed 20 youth households with 50 minor children, including Robin's.

Read more about Robin's story [here](#).



PERMANENT SUPPORTIVE HOUSING



527 PEOPLE IN 385 HOUSEHOLDS 87 CHILDREN IN FAMILIES

We offered a permanent home and intensive, wraparound case management to 527 people in 385 households, including 87 children in families. Another 137 program participants are on their way to permanent supportive housing, including 5 children.



95% REMAINED STABLY HOUSED FOR AT LEAST 12 MONTHS

69% of participants have been stably housed for 24 months or longer in 2020.

DIRECT CLIENT SERVICES



32 CASE MANAGERS 17 PARTNER AGENCIES

We worked with 32 case managers and 17 partner agencies to provide direct services to participants throughout the Chicagoland area.



81 CHH CLIENTS RECEIVED 168 FURNITURE SETS IN 2020

We delivered 168 furniture sets and essential move-in items to 81 families and individuals after they move into their apartments.



HELPED 20 PEOPLE GET DISABILITY INCOME

We worked with 20 participants to help them apply for disability benefits in order to obtain a steady income.



403 GROCERY HOME DELIVERIES **103 CLIENTS**

COVID-19 impacted not only the need for a safe place for residents to stay, but also the need for new resources to stay at home. In response, CHH provided 403 home deliveries of groceries to 103 clients.



105 SKILLED ASSESSORS **50 AGENCIES**

We coordinated the work of over 105 Skilled Assessors from more than 50 agencies throughout Chicago to ensure that all people experiencing homelessness are assessed for housing resources in the Coordinated Entry System.

SERVED OVER 60 CLIENTS **DISTRIBUTED OVER 600 NARCAN KITS**

As preventable deaths from drug-related overdoses increased, CHH created a program to address the needs of our housing clients. Connection to Recovery (C2R) offers our clients in-home substance use counseling, treatment navigation and harm reduction-focused education on preventing drug overdoses. In 2020, C2R served over 60 clients and distributed over 600 Narcan kits containing the opioid overdose reversal drug to clients, housing case managers and Ryan White case managers.





FLEXIBLE HOUSING POOL

CHH continued its work as the administrator of the innovative Flexible Housing Pool. In partnership with Cook County Health, University of Illinois Health, Advocate Aurora Health and other hospital systems, 289 people who experienced homelessness now have safe homes or are in the process of getting homes.

FOCUS ON YOUTH AND YOUNG PARENTS

Thanks to a \$5 million investment from the City of Chicago, the Flexible Housing Pool program was able to expand and focus on a securing permanent housing for 82 young adults ages 18 to 24 years old, some of whom have children in their household. These young families who previously experienced housing insecurity now not only have furnished homes, but they also have access to resources including diapers, parenting classes and more.

THE FUTURE OF FHP

With a further \$5 million investment from CountyCare and \$1 million investment from Meridian Health Plan of Illinois, CHH looks forward to working alongside our cross-sector partners in helping more people experiencing homelessness find permanent housing solutions in 2021.



CHALLENGES AHEAD

As the pandemic continues, Black residents face additional challenges to stay safe, employed and housed as COVID-19 and homelessness disproportionately impact their households. Ensuring all Black Chicagoans have access to the tools to stay safe and healthy during and beyond the pandemic is an utmost concern of CHH. Black lives, health and homes matter.

Furthermore, as COVID-19 prompts stricter apartment entry requirements, CHH will continue to be innovative in how we find and secure temporary and permanent housing and responsive in how we provide additional services like food.

FINANCIALS

REVENUE

TOTAL REVENUE	\$11,139,347
Private Sources	\$317,218
Foundations/Corporations	\$217,324
Fee for Service/Other	\$96,894
Other	\$3,000
Public Sources	\$10,822,130
Chicago Department of Family & Support Services	\$960,954
IL Dept of Public Health	\$1,015,741
IL Dept of Human Services	\$449,656
U.S. Dept of Housing & Urban Development	\$6,384,747
National Institutes of Health	\$7,324
Flexible Housing Pool	\$2,003,708

EXPENSES

TOTAL EXPENSES	\$11,069,680
Program Services	\$1,677,337
General & Administrative	\$404,143
Direct Client Support	\$7,535,679
Subcontractor Costs	\$1,452,521

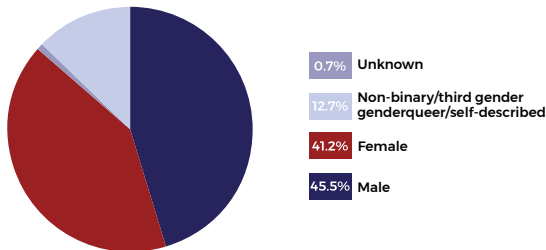
CHANGE IN NET ASSETS

TOTAL CHANGE IN NET ASSETS	\$69,667
Cash Flow for Subcontracting Agencies	\$69,667

DEMOGRAPHICS

662 ENROLLED CLIENTS IN CHH PROGRAMS

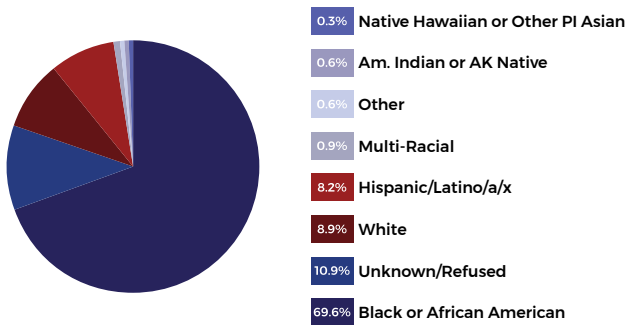
GENDER



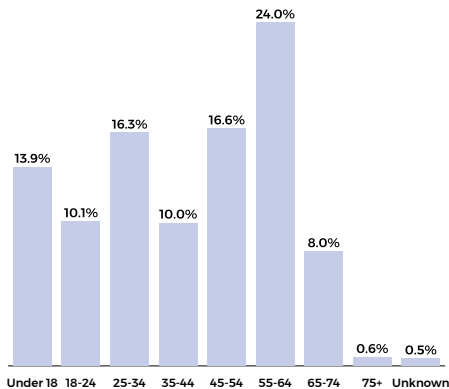
32

TRANSGENDER INDIVIDUALS

RACE/ETHNICITY



AGE



FUNDERS

ADVOCATE AURORA HEALTH
ALL CHICAGO
ANONYMOUS
THE CHICAGO COMMUNITY TRUST
CHICAGO DEPARTMENT OF FAMILY &
SUPPORT SERVICES
CHICAGO DEPARTMENT OF HOUSING
CHICAGO HOUSING AUTHORITY
THE CITY OF CHICAGO
COOK COUNTY HEALTH
COUNTY CARE
THE CROWN FAMILY
CSH
ILLINOIS DEPARTMENT OF HUMAN
SERVICES

MEDICAL COLLEGE OF WISCONSIN
MERIDIAN HEALTH PLAN OF ILLINOIS
MICHAEL REESE
NORTHWESTERN MEDICINE
OTHO S.A. SPRAGUE MEMORIAL
INSTITUTE
POLK BROS. FOUNDATION
RUSH UNIVERSITY MEDICAL CENTER
SWEDISH COVENANT HOSPITAL
U.S. DEPARTMENT OF HOUSING AND
URBAN DEVELOPMENT
UNIVERSITY OF ILLINOIS HOSPITAL &
HEALTH SCIENCES SYSTEM
VNA FOUNDATION

PARTNERS

AIDS FOUNDATION OF CHICAGO
ALEXIAN BROTHERS HOUSING AND
HEALTH ALLIANCE
CHICAGO HOUSE AND SOCIAL SERVICE
AGENCY
CHICAGO LOW-INCOME HOUSING
TRUST FUND
CHRISTIAN COMMUNITY HEALTH CENTER
DEBORAH'S PLACE
HEARTLAND ALLIANCE HEALTH
HEARTLAND HUMAN CARE SERVICES

HOUSING FORWARD
INNER VOICE
LA CASA NORTE
NORTH SIDE HOUSING AND SUPPORTIVE
SERVICES
PRIMO CENTER FOR WOMEN AND
CHILDREN
RENAISSANCE SOCIAL SERVICES
THE NIGHT MINISTRY
THRESHOLDS
UNITY PARENTING & COUNSELING, INC.

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